



City of Arts & Innovation

News Release

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Riverside uses technology to streamline hiring process – Saves thousands annually

RIVERSIDE, Calif. – Riverside Human Resources Department recently launched a new employee web-based solution to help streamline the hiring process. The process of completing paperwork required to become a new employee is called on-boarding and in the past was time consuming and done with pen and a lot of paper. Riverside's new employee on-boarding experience allows employees to complete paperwork in the comfort of their own home and saves the City thousands of dollars per year on printing and postage costs. It also increases the efficiency of the hiring process and reduces staff processing time.

Mayor Ron Loveridge said, "Riverside values innovation, technology, and environmentally responsible solutions. The new web-based on-boarding process mirrors the creative efforts that are taking place city-wide."

Riverside is among the first in the public sector to implement a home-grown web-based on-boarding process. Riverside developed this technologically creative process to streamline costs, reduce paperwork, and increase efficiencies, which has proven particularly beneficial during these tough economic times. The new program helps get employees to work quickly and is compliant with local, state and federal regulations.

Human Resources Director Rhonda Strout is already seeing positive results and said, "As a result of implementing our on-boarding solution, we've been able to reduce 30% of staff time printing, collating, reviewing, and auditing new hire documents and anticipate saving over \$8,000 annually on printing and postage costs alone."

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